

Sunnyside Home Care Project, Inc.

5241 Center Blvd, LIC, NY 11101

www.scsny.org



HOME CARE

HOME HEALTH AIDE TRAINING PROGRAM

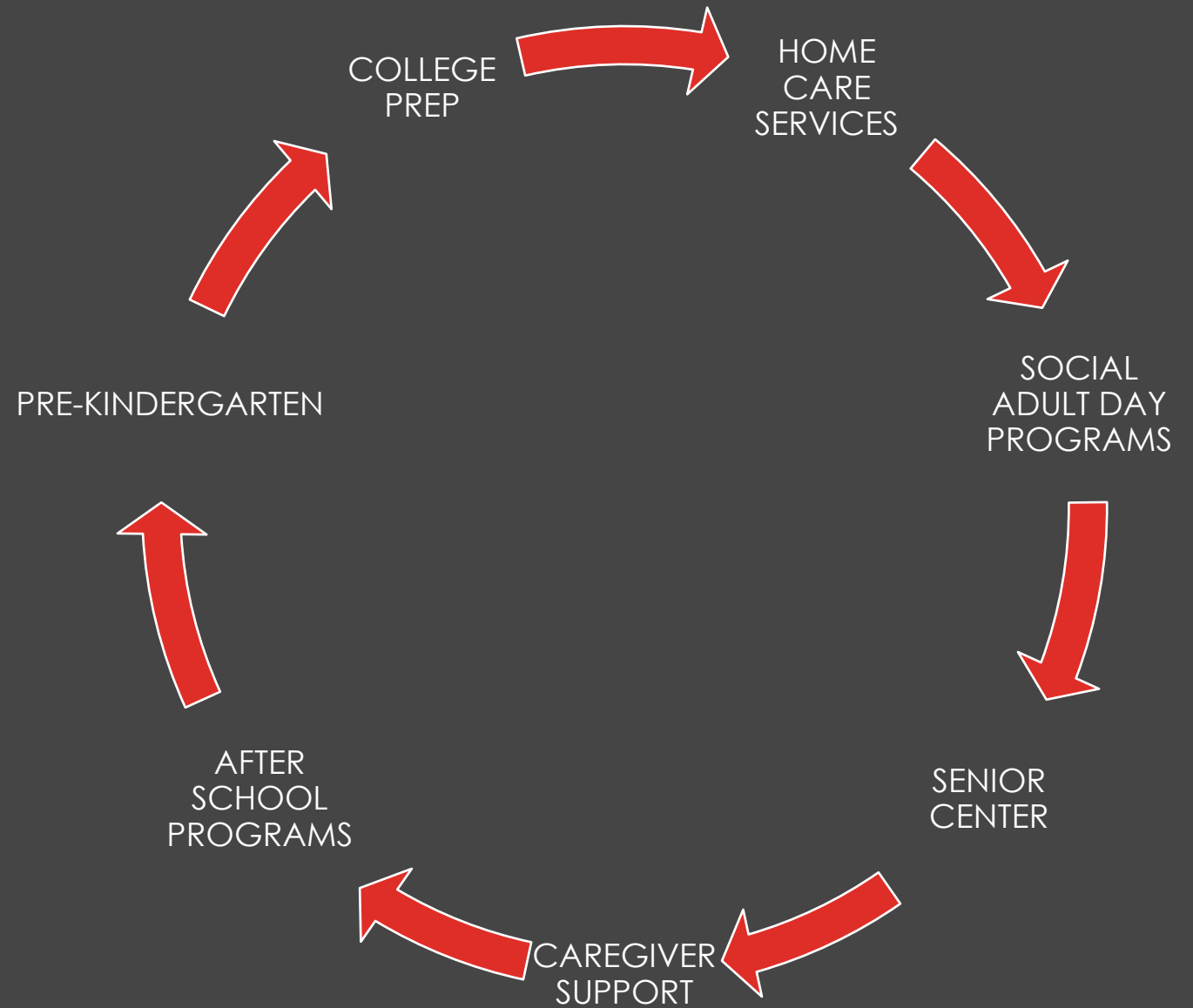


WELCOME TO SUNNYSIDE COMMUNITY SERVICES

- Sunnyside Community Services envisions diverse, inclusive, and caring communities where all people thrive to reach their fullest potential.
- We enrich lives and strengthen communities through services and engagement for individuals at all ages, beginning with those most in need.



PROGRAMS & SERVICES



WHAT IS HOME CARE?

Home Care is a service provided to promote the health and well being of Individuals And Families by providing High Quality, Cost-Effective Health Care in client homes and Community.

Home Care enables clients to maintain their independence in their homes and community.

Home care controls health care costs by preventing more costly interventions such as emergency room visits and in-patient hospital stays.

HOME HEALTH AIDE TRAINING PROGRAM

- Employer-based training program to provide the workforce to service our clients.
- Our primary purpose is to train best-fit candidates with a strong desire to work in this field and are available to start employment immediately upon certification.
- We offer two NYS Department of Health certifications, Home Health Aide (HHA) and Personal Care Aide (PCA).





WHAT IS AN HHA AND PCA?

- What are some of the job responsibilities of a Home Health Aide and Personal Care Aide?

DUTIES OF A HOME HEALTH AIDE

- Personal Hygiene
- Grooming
- Transferring & Ambulating
- Light Housekeeping
- Meal Planning & Preparation
- Indoor/Outdoor Errands
- Companionship
- Medication Reminders
- Other- Activities of Daily Living
- Respite services (4 to 6 weeks)



LABOR STATISTIC

- Growing demand for home care leads to job growth.
- *Certified home care workers (home attendants and home health aides) are projected to grow faster than any other group in New York City.*



- How Does Your Background Prepare You For The Job Of An HHA or PCA?



TRAITS OF A HOME CARE WORKER



Caring &
Compassionate



Patient &
Tolerable



Attentive &
Observant



Empathetic &
Adaptable



Professional &
Respectful



- Excellent Communication Skills
 - Speaking and Listening
- Emotional Stability
 - HHA work is stressful, full of traumatic situations. HHA must be able to work in an environment without allowing the stress to build.
- Flexibility
 - Working Hours and Responsibilities
- Attention to Detail
 - Eliminate errors
- Interpersonal Skills
 - Work well With others, Nurses, Doctors, Therapists & other members of the Health Care Team
- Problem Solving Skills
- Physical Endurance

QUALITIES OF AN HHA AND PCA

- 
- Why do you think you would make a good Home Care Worker?

IMPACT AND VALUES OF AN HOME CARE WORKER

Home Care Workers must demonstrate their willingness and passion to care for people

Home Care Workers must show their effectiveness and satisfaction through their performance and customer service skills

Home Care Workers must also demonstrate Respect, Compassion and ability to adapt to new environment

Home Care Workers must conduct themselves professionally and respectfully

Home Care Workers must provide quality care to all patients

Home Care Workers must communicate effectively with;

Supervisors, Case Workers, Nurses, Patients, Patient's Doctors, Therapists and Patient's Family



HHA'S AND
PCA'S ARE
TRAINED
HEALTH CARE
PROFESSIONALS

WORKPLACE ETIQUETTE

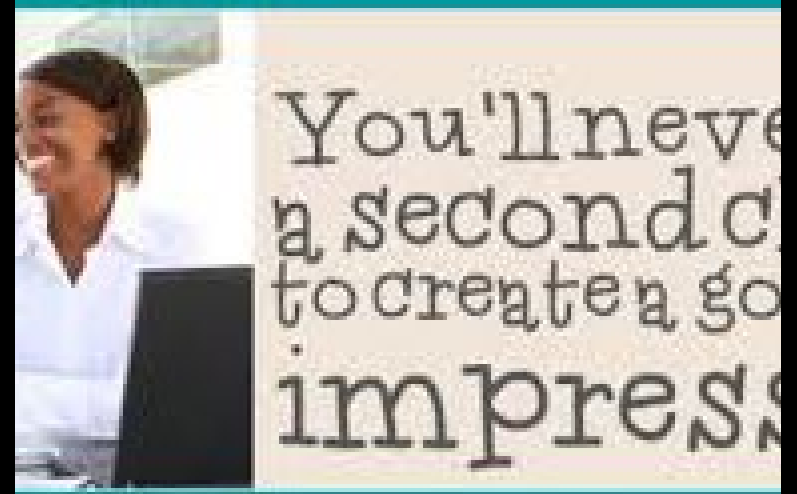
Appearance

Communication

Conduct

Mannerism

Professionalism



AVAILABILITY



ARE YOU LIMITED TO THE DAYS
AND TIMES YOU CAN WORK?

YOU ARE EXPECTED TO WORK FULL
TIME (MINIMUM 32 HOURS PER
WEEK)



ARE YOU AVAILABLE ON
WEEKENDS, OR FOR LIVE IN CASES?

YOU ARE REQUIRED TO WORK
ALTERNATE WEEKENDS.



YOU MAY GET AN ASSIGNMENT IN
ANY OF THE BOROUGHES, HOW DO
YOU FEEL ABOUT THAT?

YOU ARE EXPECTED TO TRAVEL TO
OTHER BOROUGHES.



YOU MAY BE ASSIGNED A **TWO
HOUR** CASE, IN FACT, MAYBE
SEVERAL THAT ARE CLUSTERED,

IS THAT ACCEPTABLE?

SALARY

- \$19.15 per hour weekday/weekend
- Sleep-in \$19.15 Weekdays/Weekends for 13 hours
- Weekdays/Weekends $\$19.15 \times 13 \text{ hours} = \248.95 per day (before tax and deductions)
- **Looking for full time employees.**
- **A minimum of 32 hours is required and must be willing work alternate weekends.**



1199 MEMBER BENEFITS

Pension Plan

Education programs

Group health insurance

Membership Assistance programs

Vacation days

Flexible hours

Sick days

Life Insurance

Holiday pay

Paid physical / drug screen yearly

Paid In-service educational training



EXPECTATIONS

- We are looking for the best and brightest looking for a career in Home Care
- Individuals that are committed to becoming the best HHA or PCA
- Individuals that are the right fit for the company
- Must have a negative drug screen

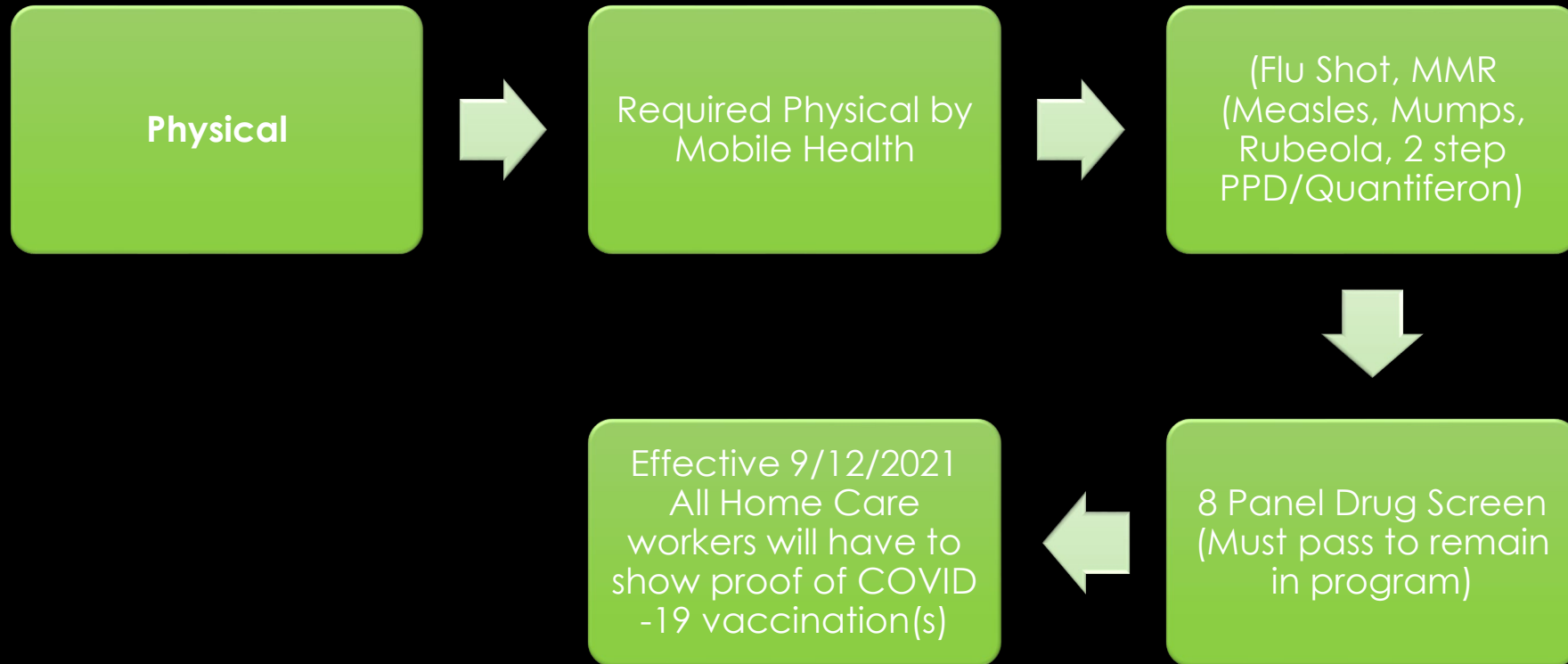
HOME HEALTH AIDE (HHA) TRAINING

- DOH Curriculum Program
 - 15.5 days classroom time
 - 1 day of post-training orientation
 - 1 day of Supervised Practical Training (SPT) at an Assisted Living Facility (Post Covid-19 in class)
 - White scrubs and white shoes are required on the 1st day of class
 - Full time attendance is required.
- PHI HHA Specialized Training Program
 - 20.5 days classroom time
 - 1 day of post-training orientation
 - 1 day of Supervised Practical Training (SPT) at an Assisted Living Facility (Post Covid-19 in class)
 - First 2 days of class is observation (students may be dismissed)
 - White scrubs and white shoes are required on the 3rd day of class
 - Full time attendance is required.

PERSONAL CARE AIDE (PCA) TRAINING

- PCA Training Program
 - 7.5 days classroom time
 - 1 day of post-training orientation
 - 1 day of Supervised Practical Training (SPT)
 - White scrubs and white shoes are required on the 1st day of class
 - Full time attendance is required.

MEDICAL REQUIREMENTS



THE PROCESS

- 4-step process

- 1st step Open House
 - Complete Assessment/Application
 - Pre-training Home Care Exam
 - TABE Exam
- 2nd step Interview via Zoom (invitation only)
- 3rd step Drug screen
 - (first week of class- must be negative to attend program)
- 4th step Attend Class
 - 1st two days of class evaluation period for suitability (PHI Program)

ASSESSMENT PROGRAM APPLICATION



URL WEBSITE ADDRESS:

[HTTPS://ZFRMZ.COM/FNBALK
AFW2DDOTF8LGIZ](https://zfrmz.com/fnbalkafw2ddotf8lgiz)

TESTING PROCESS



Complete assessment application



Receive email with a link to the exams



Pre-employment Home Care Exam and Literary Test (must pass first exam with a score equal or greater than 80% to take second exam)



Completion of both exams you will complete and Eligibility Assessment Questionnaire



Notified of interview date.

FIRST DAY OF CLASS

- **Required Documents**
- The following documents are required on the first day of class:
 - Social Security Card
 - Government or NYS ID
 - Proof of address
- We also require:
 - 3 personal reference letters, not written by family members
 - Signed and dated including contact information

CERTIFIED
HHA
W/EXPIRED
CERTIFICATE

- Competency Program
 - Assessment Application
 - Competency Exam
 - Appointment Skills Assessment
- You must indicate if you were previously trained. Failure to disclose this information will automatically eliminate you from consideration.

CDPAP PROGRAM

- DO NOT NEED TO BE HHA OR PCA CERTIFIED
- YOU ARE TRAINED BY THE PERSON WHO EMPLOYS YOU

- Certified HHA'S OR PCA'S must work for a LICENSED HOME CARE SERVICES AGENCY and

- ATTEND 12 OR 6 HOURS OF INSERVICE TRAINING ANNUALLY
- CERTIFICATE WILL BE INVALID IF YOU DO NOT MEET THESE REQUIREMENTS AFTER 24 MONTHS

QUESTIONS TO THINK ABOUT



**Are You Ready
to Become a
Home Health
Aide or Personal
Care Aide?**



**Do you have
the traits and
qualities
required to be a
professional in
the field?**

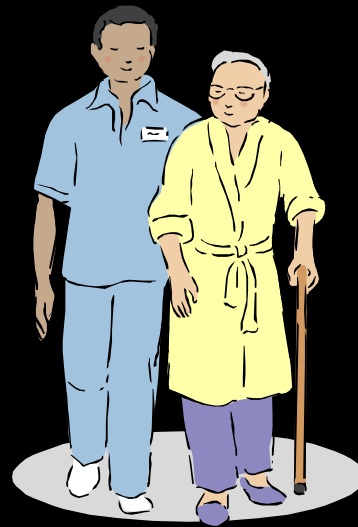


**Are you willing
and able to
perform in the
position as
expected?**



WHY DO YOU WANT TO BECOME A HOME HEALTH AIDE or PERSONAL CARE AIDE?

ARE YOU READY?



NEXT STEPS

Join Open House

Requires Registration

Right click the red link under morning or afternoon session scroll down to **HYPERLINK** and click **OPEN**

click **SKIP VERIFICATION**

Complete Application (at)

<https://zfrmz.com/FnbAlKAFW2dDOTF8lgiZ>

Attend Interview

OPEN HOUSE DATES

JANUARY 2024

- Monday 10:00 am – 11:00 am
 - Zoom Link
 - <https://us02web.zoom.us/j/89943703237?pwd=NE9YS041R3ZidVIEM0lXYy93W0vQT09>
- Monday 2:00 pm – 3:00pm
 - Zoom Link
 - <https://us02web.zoom.us/j/85364408011?pwd=Q0crUjkvT2Q5ZFhhd2NaelZ3bnlPUT09>

OPEN HOUSE DATES

1ST WEEK OF THE MONTH

- Monday 10:00 am – 11:00 am

- Zoom Link

- <https://us02web.zoom.us/j/82636562706?pwd=ODFpZUV1dVFmNDJHV0p0UzI0M1Nudz09>

- Monday 2:00 pm – 3:00pm

- Zoom Link

- <https://us02web.zoom.us/j/85847994816?pwd=Qm16eksyRGNGR05FeXVCM0dxU3VEZz09>

OPEN HOUSE DATES

2ND WEEK OF THE MONTH

Monday 10:00 am -11:00 am

Zoom Link

<https://us02web.zoom.us/j/89943703237?pwd=NE9YS041R3ZidVIEM0lXYy93WW0vQT09>

Monday 2:00 pm -3:00 pm

Zoom Link

<https://us02web.zoom.us/j/85364408011?pwd=Q0crUjkvT2Q5ZFhhd2NaelZ3bnlPUT09>

The background features a large, 3D '@' symbol in the center-right. It is surrounded by flowing, translucent ribbons in shades of red, orange, yellow, and teal. The overall aesthetic is modern and digital.

THANKS FOR WATCHING

Additional Questions: *Email us at*
ivillanueva@scsny.org